# AUTOMATION

INVESTIGATE



**ASSESS** 



AUDIT



LOSS ADJUSTING SPECIALISTS

## ABOUT

Claim Automation was created with the single purpose of providing professional Solutions to the ever-evolving claims environment of our Insurance Industry.

The culmination of 23 years of finding solutions for leading International Insurance Companies and Brokers, as well as the largest Repairers Network in the Southern Hemisphere, consistently meeting and exceeding the needs and expectations of our clients, whether it be insurer, repairer or insured.

Being part of several pilot projects over the years as well as assisting the industry to find innovative ways to streamline the claims process has resulted in us being able to assist in claims optimization, normalization and setting industry benchmarks.

Finding solutions is a Core value of Ours, resulting in exceptional trustworthy Assessments, Investigations and Audits. Claims are done with integrity and complete transparency. We believe this is what sets us apart from the rest. Our goal is to set industry standards and partner with like-minded Insurance Companies, Brokers & Service Providers.

## VISION

To become the company of choice for our clients by providing innovative solutions to all insurance role players such as:

- Insurance Companies
- Brokers
- International Motor Groups
- National Assessing Companies
- National Repairers Network

## **CORE VALUES**

- Providing Solutions
- Honesty & Transparency in all three core functions, Auditable Digital Reporting
- Claims Optimization
- Same day Service (8 Hour Turnaround Time)
- Available After-hours 7 days a week
- Wireless & Digital Networking (CA-EXPRESS)



# **OUR STRENGTH**

# OUR TEAM

One of our Core Values is to find Innovative Solutions and simplify the complexity and needs of the insurance industry, whilst managing and balancing the expectations of the insured.

Whilst applying our years of experience to ensure the process is fair and without favour.

Our strength is our Core Values and Our strengths become Your strengths.

Contact us and make the change.

We have adapted the service offerings of our Team to meet the needs of our ever evolving industry and clientele.

We don't just offer assessing as a service offering, but have expanded our business to include investigations as well as audits.

Our years of experience in the Insurance and Motor Industry has given us a Unique perspective on the reality of our society.

Let our Team give you Peace of Mind.

### **SERVICES**

NON-MOTOR
INDUSTRIAL
COMMERCIAL
HOUSEHOLD
STORM
THEFT
MOTOR

HEAVY-MOTOR
MOTORCYCLE & WATERCRAFT
INVESTIGATIONS
VEHICLE
THEFT
AUDITS & RE-INSPECTIONS

DIGITAL ASSESSING











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INSURANCE SPECIALISTS



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